

TODAY internet Corporate Profile





www.today.com.kh



HQ Office: B11c, B12, Boeung Kok Premium Zone (The Edge)









ABOUT US

TODAY Communication Co., Ltd is simply known as "**TODAY internet**", a Premier Internet Service Provider (ISP) for homes and businesses of all sizes in Cambodia since 2016.

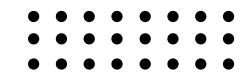
Vision: To be the premier ISP that serves people from heart.

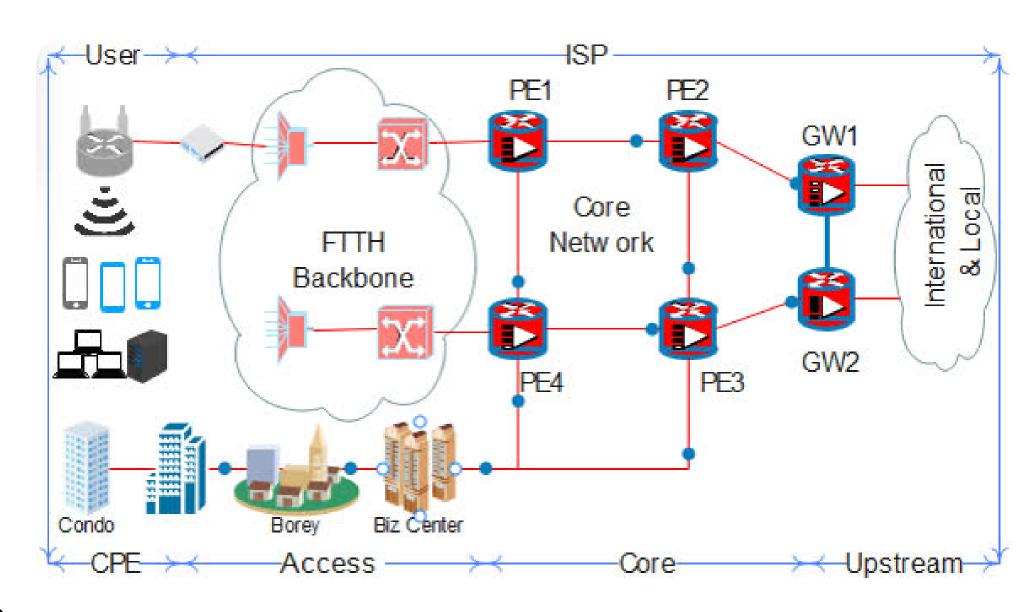
Mission: TODAY internet commits to:

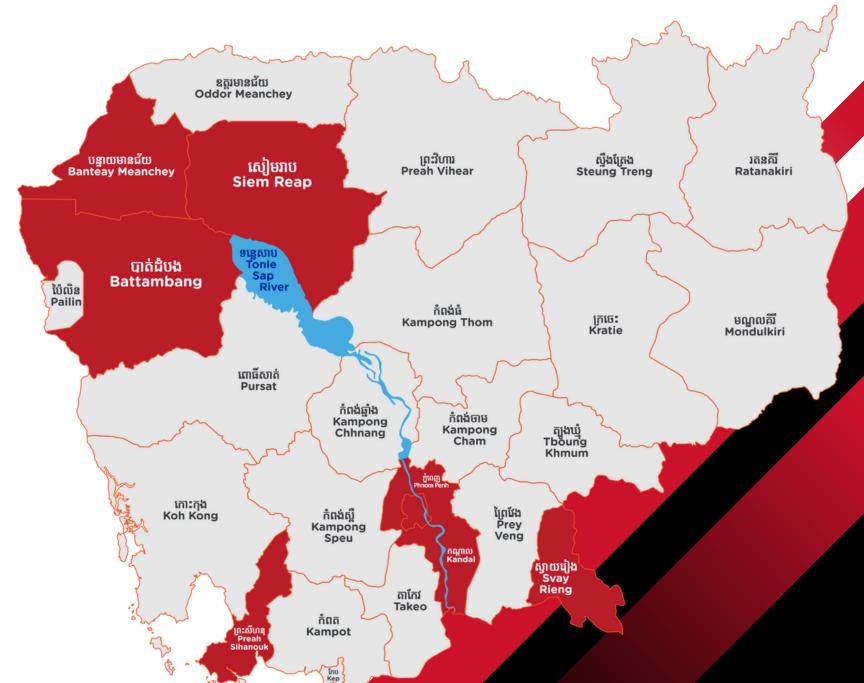
- Provide internet service with high speed, maximum uptime and reasonable price
- Provide reliable network solutions
- Contribute to social development with TODAY Foundation Program

Core Values: Teamwork, Outstanding, Dignity, Accountability and Youthful.

NETWORK TOPOLOGY AND SERVICES COVERAGE



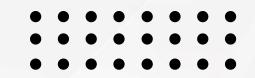




- 1. Equipped with core network ring protection (1+1)
- 2. TODAY ASN peer with Tier 1/2 provider via submarine and landline (SG/VN)
- 3. Network Tool/NOC/Variety Support Type

UNIQUE SELLING POINT

Ultra-Fast, Ultra-Reliable and Reasonable





Ultra-Fast Broadband

- Ultra-fast speed internet
- High performance connectivity
- Multiple Supports Type (Dedicated Support, VVIP, DiTech)



Ultra-reliable and Reasonable

- Ultra-reliable and low latency
- Consistent speed
- SupportHub(Infrastructure, Help Center and Customer Relations)
- Offers good speed and reliability at reasonable price



Customer Satisfaction

- Our Key Performance Indicator is based on customer satisfaction.
- Our Premium Brand is penetration on business solutions and premium home users or modern living.

PRODUCTS AND SERVICES



- DIA Direct
- DIA Fiber Direct
- DIA Direct Edition



- BBI Starter
- BBI Standard
- BBI Premium



- SimplyFAST
- SuperFAST
- LightningFAST
- GigaFAST



- TODAY Fiber
- TODAY FiberPlus
- TODAY FiberHome
- TODAY FiberLink







VALUE ADDED PLAN BESPOKE, VAS & VAC







Bespoke Services

Internet solution designed to meet specific customer needs, whether for businesses, or enterprises.



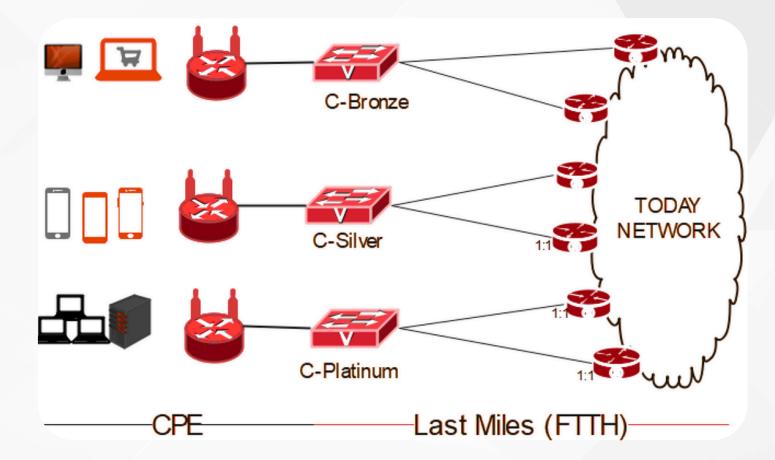




TODAY IPCam

Value Add Services (VAS)

Extra services beside of internet packages to enhance customer value and satisfaction.



Value Add Connections (VAC)

Enhancements beyond the basic connection functionality.

OUR TRUSTED CLIENTS





























AND

















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PHNOM PENH





















Borey / Condo / Apartment / High-rise Building







































































































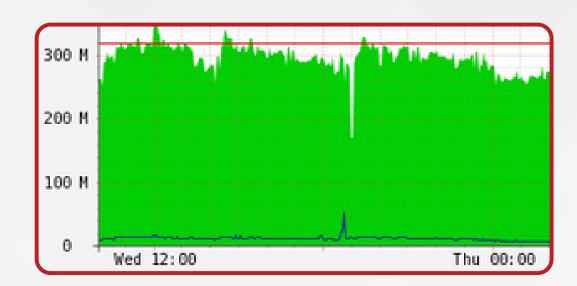








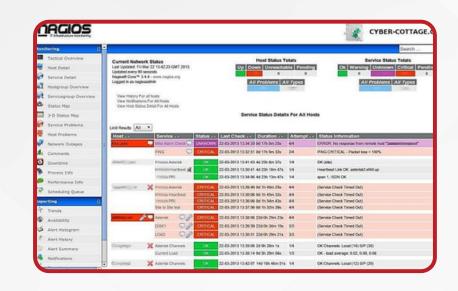
NETWORK TOOL AND NETWORK PREVENTIVE



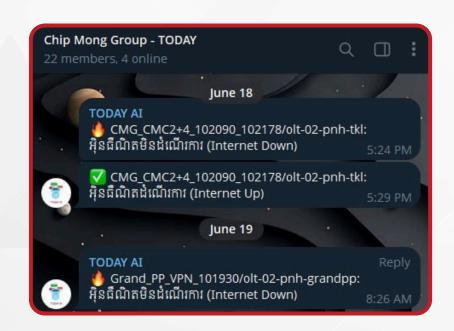
Traffic Monitoring



Network Preventive



Network Alarm



Network Alert (TODAY AI)







INTERNET TECHNICAL SUPPORT



SupportHub: Collaborate internet infrastructure and technical support and customer care into single group.

Support Type: To fulfill services quality we are categories many support type base on packages.

Support Type	DIA	ВВІ	xFAST	FiberX
VVIP	✓	×	×	×
Dedicated Support	✓	✓	✓	×
DiTech	×	×	×	✓
HelpDesk (Call)	✓	✓	✓	✓

Escalation Level:

Support Level 1	NOC Level 2	Management level 3
070 21 5577 support@today.com.kh	<u>network@today.com.kh</u>	070 62 5577 management@today.com.kh

OUR BUSINESS PARTNER





SUNRISE INSTITUTE

Founded in 2009, Sunrise Institute has been providing the finest quality instructorled training and on-demand customized support.



Found in 2022, Rhino is an infrastructure builder, network integration and solution.



THANK YOU





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